



CONFORMATION

TÜV
AUSTRIA**TÜV AUSTRIA**

Confirms that the Quality Management System of the company

RODA EXPERIENCE S.M.S.A.-UNDA**RODA, KOYLA****GR-49081 CORFU, GREECE**

is according to the guidelines of the standard ISO 10002:2018 Quality management — Customer satisfaction — Guidelines for complaints handling in organizations. It has been evaluated and accessed for:

HOTEL SERVICES.

Registration No.: **20032250016416**

Valid until: 2028-10-20

Maria Agapitou
Head of Management Systems & Products Certification Division
Certification Body
at TÜV AUSTRIA

Athens, 2025-10-21

The assessment was performed according to the relevant Auditing Procedure of TÜV AUSTRIA.

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